



October 26, 2015

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Dear Rita,

I wanted to take this time to express my gratitude to you and your organization for training many of our Field Managers. My appreciation is two-fold; the availability of classes, schedules and locations make it easy for our Field Managers to find a convenient class to attend and the registration process is quite easy and makes my job easier.

Our Field Managers rave about the training they received in class and have said the class is very informative, paced very well and kept their attention. They said the trainers were engaging and presented the course material in an easy-to-understand language.

Thank you once again for assisting our organization in getting our Field Managers trained for their Blue Cards.

Respectfully,

Araceli Dunn  
Warranty/Resource Planning